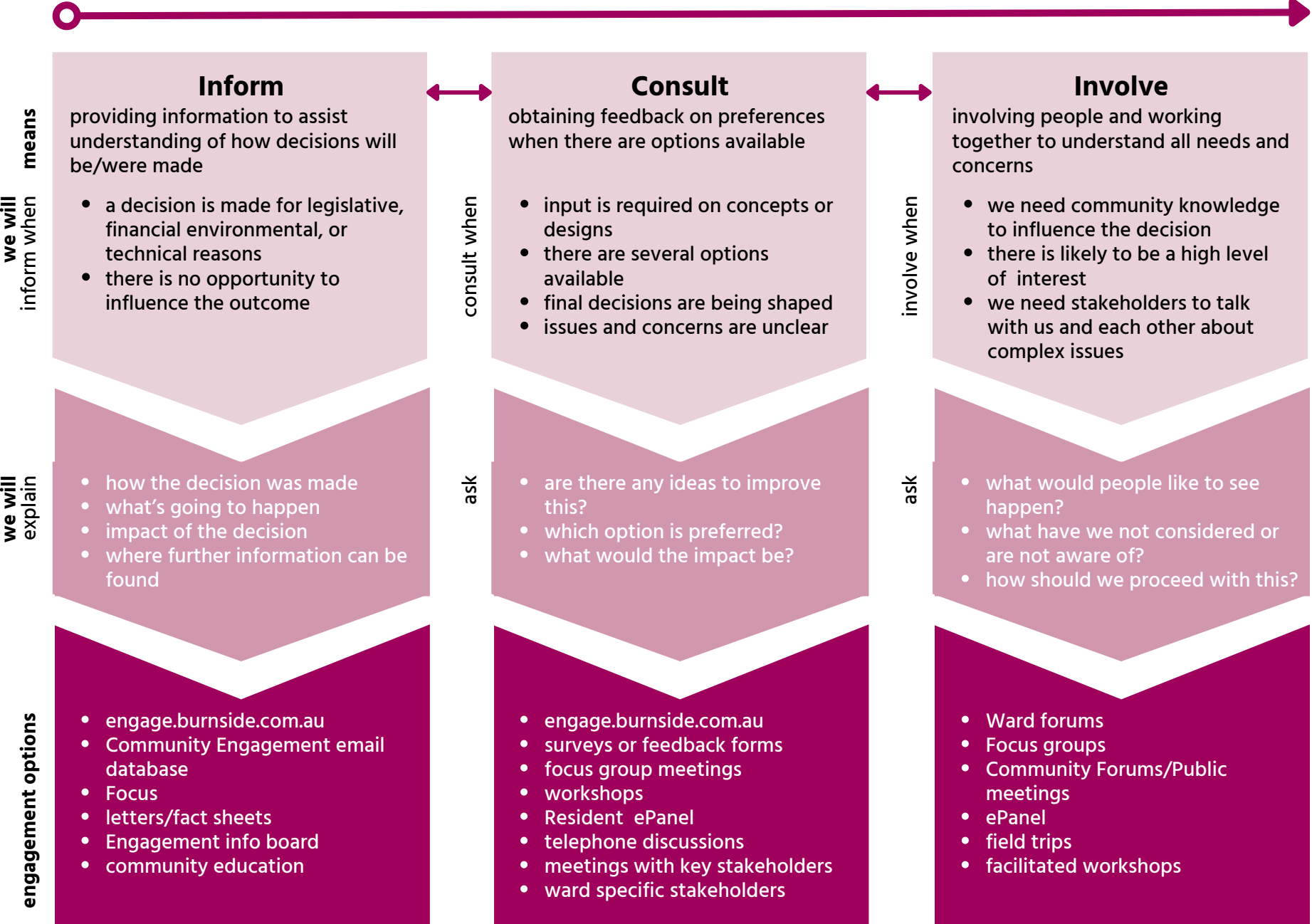


Engagement Framework

Increasing level of influence



Why Engage?

The City of Burnside is committed to open, participatory and transparent engagement that forms the foundation of responsible government.

Engagement strengthens relationships between Council and its stakeholders.

Much of Council's work has an impact on, or is impacted by, our communities and the work of other people in the organisation. The decisions made by Council will be more effective if the people affected by our work:

- understand what we are doing and what it will mean for them
- are involved at whatever level they need to ensure the best outcome.

Community engagement is undertaken to inform Council's decision making. We will seek to achieve understanding and involvement with those affected by our decision making through participation ranging from informing and consulting to involving.

Our framework provides a structured approach that includes:

- language that clearly explains our approach to engagement and encourages participation in the decision making process
- methods of engagement that offer a range of ways to work with communities such as to inform, consult or actively involve to broaden community participation in the decision making process
- support and development to provide relevant information, knowledge and skills to ensure staff know how to work within the framework
- evaluation process that supports continuous improvement and development of the framework

The Decision Making Process

