

## About

The City of Burnside Home Support Program offers community transport services, providing local residents with convenient, affordable and safe transport.

These services allow you to keep connected and engaged with your local community and provide you with a reliable form of transport to get to your scheduled appointments.

Your wellbeing and safety is our priority, and as such, our community transport volunteers participate in driver skills assessments and hold the required safety clearances.

Keep connected  
and engaged



## How can we help?

### Contact us, we are here to listen

Our friendly team is here to answer any questions you might have and connect you with the services you choose.

**Transport**  
8366 4222

### An Australian Government Initiative

Funded by the Australian Government  
Department of Health through the  
Commonwealth Home Support Programme.

**Disclaimer:** Although funding for this Home Support Program has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



City of Burnside  
**Home Support  
Program**

Community  
Transport



[burnside.sa.gov.au](http://burnside.sa.gov.au)

## Community Shopping Bus

The City of Burnside community shopping bus is a door-to-door service providing transport from your home to your local shopping centres.

Passengers can nominate to use the bus service weekly, fortnightly or on a casual basis.

Friendly volunteers will assist with carrying your shopping bags to your front door. Walking frames and other mobility aides can be accommodated in a secure storage area on the bus.

Cost:

- \$1.50 per trip/\$3 return trip
- Multi trip tickets can be purchased at Council and onboard Community Vehicles.

Please note: volunteers are unable to carry heavy loads and we kindly request that passengers limit shopping bags to 4 per person.



## Car Transport

If you no longer drive, we can provide you with transport in our community cars so that you can attend your appointments and community activities. Priority is given to support people to get to and from medical and health related appointments. However, when there is availability, our service can also provide transport to your hairdressing appointments, shopping and social activities.

This transport service operates Monday to Friday, between the hours of 9 am and 4.30 pm.

Transport is subject to volunteer availability so please make bookings in advance to avoid disappointment.

Cost:

- \$3.50 per trip within City of Burnside and neighbouring suburbs including Adelaide and North Adelaide.
- \$7 per trip for all other destinations.
- Multi trip tickets can be purchased at Council and onboard Community Vehicles.

Convenient, affordable  
and safe transport

## Who is eligible?

The City of Burnside Home Support Program transport services are funded by the Commonwealth Home Support Programme (CHSP). To be eligible for services, you must be aged 65 years or older or 50 years or older if you are an Aboriginal or Torres Strait Islander person.

Before you can receive services you will need to contact My Aged Care on 1800 200 422 for an assessment. My Aged Care will determine the services you are eligible for and then provide you with referral codes for these services. To access our transport services you will require a Transport referral code from My Aged Care. To commence services, please phone us with your referral code.

It's important for everyone's safety that passengers are physically able to get on and off the bus, or in and out of the car, with minimal or no assistance from our volunteers. All passengers are required to remain seated and wear a seat belt when travelling in Council vehicles.

## Bookings and cancellations

Community Transport Officer

**8366 4222**